

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

March 14, 1988



ALL COUNTY INFORMATION NOTICE NO. I-14-88

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC CORRECTIVE ACTION PLAN

A copy of California's AFDC Quality Control Corrective Action Plan for the period October 1986 through September 1987 is attached for your information. This Plan has been forwarded to the Department of Health and Human Services as required by Federal Regulations.

The Federal sample Quality Control (QC) findings show an increase in the Statewide unregressed dollar error rate from 3.3 percent for the period ending March 31, 1987, to 3.5 percent for the period ending September 30, 1987.


Analysis of the data reveals that the error element Living Arrangement and Household Composition increased sharply from 13 percent to 21 percent of all misspent dollars, to become the highest error element. This error element, and the second error element, Wages and Salaries, account for nearly 40 percent of both the total error rate and the total misspent dollars. We are pleased to note through review of the County Corrective Action Plans, that counties are continuing their efforts to control these perennial problem areas.

We are also pleased that the error element Monthly Reporting, although still among the five highest, has continued to decrease from its high of over 20 percent of all misspent dollars a year ago to just over nine percent.

The State sample QC findings show that 26 of the 36 QC Counties have an error rate at or below 3.0 percent. Please refer to Chart 9 on page 12 of the Plan for a display of QC Counties' error rates.

Two new corrective actions are introduced in this Plan. The first, Policy Planning Workshops, provides for the development of a workshop for delivery to policy staff, both within the department and in the County Welfare Departments. It is intended to reduce errors due to misapplication of policy through enhanced awareness of the role of policy planning and implementation in error prevention. The second, Publication of Corrective Action Organizational Alternatives, is a project to identify and categorize various practices at the County level that have resulted in effective corrective action procedures with proven results as demonstrated by reduced case and payment error rates.

Please direct your questions or comments to Ms. Leslie Frye, Acting Chief, Corrective Action Bureau, or your staff may contact your County Corrective Action Consultant at (916) 445-4458.



ROBERT A. HOREL
Deputy Director

Attachment

cc: CWDA